Ministry of Children. Community and Social Services

Developmental and Supportive

Services Branch

315 Front Street West, 4th Floor Toronto ON M7A 0B8

Ministère des Services à l'enfance et des Services sociaux et communautaires

Direction des services aux personnes ayant une déficience intellectuelle et des services de soutien

315, rue Front Quest, 4º étage Toronto (Ontarlo) M7A 0B8



April 22, 2024

Ted Scholten Chief Executive Officer Community Living Fort Frances and District 340 Scott Street Fort Frances, ON P9A 1G9

Dear Ted Scholten

## RE: AGENCY COMPLIANCE

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008 (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives, and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection of your agency that took place from April 11, 2024 through April 19, 2024. The Ministry is pleased to inform you that Community Living Fort Frances and District was found to be IN COMPLIANCE with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Community Living Fort Frances and District will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

Kevin Lockwood A/Manager

Developmental Services Compliance Team

Mike Lavoie, Program Supervisor, North Region Lisa Dickson, Program Advisor, Developmental Services Compliance Team Julie Crichton, Board Chair, Community Living Fort Frances and District